



**ISPE**  
**Affiliata Italiana**  
 ENGINEERING  
 PHARMACEUTICAL  
 INNOVATION

## Seminar

# Risk Management & Business Continuity in Life Science Manufacturing

**October 11<sup>th</sup>, 2007**  
**Grand Hotel Baglioni**  
**Florence (Italy)**

### Introduction

Incidents occur.

On different scales of seriousness and from different causes, incidents potentially jeopardize the organization's core mission and its long-term health.

Consciousness of the threat from disastrous events has been rising in the last twenty years, mostly focusing on specific, technology-related aspects such as IT systems.

Today Business Continuity Management (BCM), based on a Risk Management approach, focuses on the entire business process, aiming to improve the ability of the organization to prevent its critical operations from being affected by a disastrous event, and pursuing the promptness to recover and re-establish full functionality.

Specific operational conditions of Life Science manufacturing, its compliance and reliability culture, its Risk Management methodology make Life Science a privileged sector of application of the Business Continuity Management approach, methodology and techniques.

This seminar aims to enable an effective debate on leveraging the Business Continuity Management to safeguard the Life Science business.

This goal will be achieved through the contributes of the Business Continuity Institute (BCI) and its worldwide activity, of the British Standards Institute (BSI) to illustrate its reference standard BS25999, and through the experience of the Telco sector on how to systematically cope with the service continuity requirement and finally from a Life Science Supplier who proactively responded to a catastrophe striking one of its major plants.

A round table is planned to close the workshop on the state of the art and the widespread perception of the Business Continuity issues and themes in the Italian Life Science community.

### Who should attend

- Plant Director
- Operations manager
- Procurement
- Quality Assurance
- Administration & Finance
- Any professional involved in implementing business continuity activities.

### Chairman – Giorgio Bollani, LifeBee, Italy

- 8.45 Registration
- 9.15 Welcome and Opening  
*Claudio Rolandi, ISPE Italy Affiliate President,*
- 9.30 Introduction  
*Giorgio Bollani, Chairman*
- 9.45 The Business Continuity Institute – Professionals and Partners  
*Lyndon Bird, BCI Technical Services Director, UK*
- 10.30 BS25999: the Standard for Business Continuity  
*Robert Whitcher, BSI Management Systems – Global Product Manager (Business Continuity, ISMS and ITSM), UK*
- 11.15 Coffee Break
- 11.30 Resources for BCM Programme Implementation  
*Ian Charters, BCI Board Member, UK*
- 12.15 BC & RM approach to highly critical services in the Telco environment: an experience  
*Valerio Minero, ITALTEL Executive Vice President and CEO of ONE-ANS, Italy*
- 13.00 Lunch
- 14.30 BC & RM in Life Science: an Experience  
*(to be defined)*
- 15.15 Business Continuity Planning: Lessons from Kinston  
*Don Morel, West Pharmaceutical Services, Chairman and CEO, USA*
- 16.00 Coffee Break
- 16.15 “How are we ready for Business Continuity Management in Life Science?”– Presentation of the ISPE – Italian Affiliate survey on BCM  
*Giorgio Bollani, Chairman*
- 16.30 BCM: Round Table, Q&A
- 17.15 Close

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## Registration Fees

The Seminar is for ISPE and BCI members. Those who are not members, please contact respectively:

ISPE: [segreteria.ispe@tiscali.it](mailto:segreteria.ispe@tiscali.it)

BCI: [info@bci.it](mailto:info@bci.it)

Registration Fees:

Early Registration Deadline: September 10, 2007:

Members from Italy	€ 250
Non Members	€ 380
Members from abroad	€ 130
Government/Academia/Students	€ 90

Registration fees after: September 10, 2007:

Members from Italy	€ 300
Non Members	€ 430
Members from abroad	€ 180
Government/Academia/Students	€ 120

## Notes:

For every more attendee of the same Organization, there will be a 20% discount.

For the first 40 attendees, the registration fee includes a copy of BS25999 offered by BSI Group (max. 1 per Organization or Company).

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## Registrations

The participation format shall be sent by fax or e-mail to ISPE Secretary.

The Secretary will send a Format with the indication for the payment by Bank Transfer:

Istituto Bancario S. Paolo di Torino

via Broletto, 9

Milano

to ISPE Affiliata Italiana

IBAN IT41Q0102501600100000115559

Your registration form may be transferred to a member of your organization at any time.

Requests for cancellations (by e-mail or fax) must be received by October 5, 2007 in order to receive credit for another event. Please be aware that cancellations will not be accepted after that date.

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## Table Top Exhibits

During the workshop there will be a specific area for exhibitors.

For more information, please write to:

[segreteria.ispe@tiscali.it](mailto:segreteria.ispe@tiscali.it)

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## Participation Format

To be sent to fax number: **+39.178 277 44 67**

Or by e-mail: [segreteria.ispe@tiscali.it](mailto:segreteria.ispe@tiscali.it)

Attention to Mrs Corinna Carganico

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Organization \_\_\_\_\_

ISPE Membership Number \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ ZIP \_\_\_\_\_ Country \_\_\_\_\_

Tel \_\_\_\_\_ Fax \_\_\_\_\_

e-mail \_\_\_\_\_

As defined by Italian Law 196/2003:

- I wish to keep my data confidential and it is given only for use by ISPE and its local Affiliate.

Date \_\_\_\_\_

Signature \_\_\_\_\_